

Machine Maintenance

All Instant Access machines – irrespective of age, type or length of hire – are subjected to the same stringent procedures as outlined below.

As we are a registered ISO 9001:2000 company, all our procedures are fully documented and are under constant review to ensure that we always surpass our customer's expectations.

These procedures include:-

Pre-delivery Inspections

Prior to delivery all our machines are verified as compliant with a 52-point pre-delivery checklist and the results are documented fully.

Post-hire Inspections

When a machine comes off hire, the same checklist is used to determine whether it requires segregation for repair or servicing (and is therefore unavailable) or it can be placed ready to be checked – prior to its next hire – against our pre-delivery procedures.

Servicing and Repairs

Every machine in the Instant Access fleet undergoes a planned maintenance programme which meets the manufacturer's specifications. All servicing and repairs are carried out in-house by our own team of manufacturer-trained engineers. Manufacturers' own parts are used and the training of our engineers is an ongoing process.

On Site Servicing and Repairs

We operate fully-equipped service vehicles that attend sites to carry out repairs or planned maintenance as needed. If a customer's contract requires a 24-hour service, this is available on request.

Appearance

When our machines are on your site we are representing your image to your client and the public alike. Consequently every effort is made to ensure that our machines are presentable and pleasing on the eye. Towards this end Instant Access has its own fully-equipped spray shop which operates each and every day.

Training

Free training for your operatives is provided at our Instant Access depots or on customers' job sites. Full operating instructions are always on every machine.

Yearly Thorough Examination

Each machine undergoes a thorough examination every year by an independent testing body.

Visibility

To ensure our customers' peace of mind, all our machines have highly-visible stickers showing:-

- The date and hour for the next routine service;
- The date the next thorough examination is due; and
- A copy of the current certificate of thorough examination issued by our third party Inspector

When you take into consideration that all the above inspection and maintenance procedures are standard for every machine you hire from us, you will find it easy to appreciate that Instant Access should be your partner for all your access needs.